

Agendia Privacy Notice

Effective Date: October 1, 2026

Agendia N.V. at Radarweg 60, 1043 NT Amsterdam, The Netherlands, and its subsidiaries including its affiliated company in the United States, Agendia, Inc., (collectively referred to herein as “**Agendia**” or “**We**”), are committed to adhering to applicable data protection laws. Agendia recognizes and respects the privacy rights of individuals regarding their personal data.

This Privacy Notice (“Notice”) explains how We process personal data and any other information that may be relevant to you with regard to your privacy. We have tried to make the information in this Notice as comprehensive and clear as possible.

This Notice applies to processing of personal data relating to website visitors, Customers who use our services, and other individuals to the extent We process personal data in the role of a Controller.

This Notice does not apply:

- to the extent Agendia processes personal data as a:
 - Processor (Article 4(8) GDPR)
 - Service Provider (Cal.Civ.Code §1798.140(v))
 - Third Party Provider, acting on behalf of the customer, who remain accountable under PIPEDA
- to data processing activities relating to job applicants. Agendia maintains separate Notices related to job applicants. Visit our [career](#) page for more information.
- to data processing activities relating to USA patients. Agendia maintains a separate [Notice of Privacy Practices](#) related to its use and disclosure of protected health information (“PHI”).

Supplemental Notice

The California Privacy Notice provides additional information for data subjects who reside in California. The Notice will provide additional information regarding Agendia's processing of personal data, data subject rights, and how to contact Agendia regarding privacy matters.

1. Our Commitment to Children’s Privacy

This website is not intended for use by anyone under the age of 13 (“Child”). We do not knowingly collect personal data from anyone under the age of 13. If you are a parent or guardian and you are aware that your Child has provided us with his or her Personal Data, please contact us at compliance@agendia.com.

2. International Transfers of Personal Data

Your personal data may be collected, used, processed, stored, or disclosed by us outside your home jurisdiction, including in the United States, and in some cases, other countries. These countries may have data protection laws that are different from the laws of your country. Agendia only transfers personal data to another country, including within the Agendia corporate family, in accordance with applicable privacy laws, and provided there is adequate protection in place for the data. Where we transfer personal data outside your home jurisdiction (e.g., to the U.S.), we do so on the basis of an Adequacy Decision, if one does not exist, we use the European Commission’s Standard Contractual Clauses (SCCs), or other legally approved transfer mechanisms.

3. Personal Data Collected

The table below describes the categories of personal data We collect from and about you. This happens, for example, when you visit the Agendia website, opt-in to our Marketing communications, submit a contact form via our website, submit an order via our Customer Portal, or enter into an agreement for Agendia services.

Personal Data Description	Examples	Source
Contact Information	• Job Title Role • Full Name • Signature • Phone Number • Email • Fax Number • Company Entity • Office Location • Postal Address • Agendia Account Number	• Directly from you via Agendia’s test ordering portal • Directly from you when you interact with Agendia team members • Directly from you via our website’s “Contact Us” form

Personal Data Description	Examples	Source
Sensory Data	Individual's Image	Directly from you via video recordings of our virtual meetings
Background Checks	Sanctions and Exclusion Screening	Through publicly available information
Browsing Information	- Cookie Information - Website History - Network Interaction History	Directly from you through use of "cookies" on our websites.
Financial Information	Bank Account Information	Directly from you when you interact with Agendia team members
Professional Experience & Affiliations	Professional Certifications	Directly from you when you interact with Agendia team members
Education & Skills	- Educational Degrees - Education & Training History	Directly from you when you interact with Agendia team members

4. How Personal Data Is Used

Agendia processes the personal data that We collect to manage our relationship with you, along with other business purposes. Depending on our purpose for collecting your information and the privacy and data protection laws where you live, We rely on one of the following legal basis:

- *Legitimate Interest* – Applies if the processing activity is strictly necessary for a legitimate purpose pursued by Agendia acting as the data controller; or
- *Contracts* – The data processing activity is necessary for the performance of a contract; or
- *Necessary for compliance with our legal obligation* – Agendia could be subject to compliance with laws, obligations, and statutes; or
- *Consent* – In some instances, Agendia may ask you for your expressed consent to process your personal data. Consent can be withdrawn at any time.

The table below describes our purposes for processing your personal data and the related legal basis. This table predominantly focuses on legal bases under GDPR. Where appropriate, We will identify and rely on different legal grounds under local law.

Purpose / Activity	Type of Personal Data	Lawful Basis
To resolve issues and provide support	• Contact Information	• Legitimate Interests
To process a laboratory test order	• Contact Information	• Performance of a contract
To process and fulfil NGS Kit orders	• Contact Information	• Performance of a contract
To enter into a contract with customers, business partners, and research collaborators	• Contact Information	• Performance of a contract

Purpose / Activity	Type of Personal Data	Lawful Basis
To setup an Agendia customer account	• Contact Information	• Legitimate Interests
To process and generate invoices and process payments.	• Contact Information • Financial Information	• Performance of a contract
To train, assess proficiency, and certify NGS Kit customers	• Contact Information	• Performance of a contract
To provide research support services, including investigator-directed testing	• Contact Information	• Performance of a contract
To setup and manage the “Speaker” program	• Contact Information • Financial Information • Professional Experience & Affiliations • Travel & Expense • Education & Skills	• Performance of a contract
To contact prospective customers and business partners about our products and services.	• Contact Information • Professional Experience & Affiliations	• Legitimate Interests (where consent is not required) • Consent • Soft opt-in exception (for former customers, where applicable in terms of local legislation)

Purpose / Activity	Type of Personal Data	Lawful Basis
To train and educate customers and potential customers on Agendia products and services	• Contact Information	• Consent
To operate, provide and improve our Websites	• Browsing Information	• Consent (“Advertisement”, “Analytics”, and “Functional” cookies) • Legitimate Interests (“Necessary” Cookies)
Analyze social media performance metrics	• Advertising and Marketing Data • Social Media • Communications Data • Uploaded Content	• Legitimate Interests
To comply with legal and regulatory obligations to which we are subject	• Contact Information • Financial Information • Travel & Expense	• Necessary for compliance with our legal obligation
To conduct vendor/ supplier and customer due diligence	• Contact Information • Background Screening • Financial Information	• Necessary for Compliance with Legal Obligation

5. Use Of Cookies

Like most websites, the Agendia website uses “cookies” to maintain the website and help us serve you better on future visits, help you avoid having to re-enter information, and help us improve the functions of our website. A cookie is a small file that the website places on your computer for future identification purposes.

We may use the following cookies:

- **Necessary Cookies:** These cookies are necessary for the website to function properly. These cookies ensure basic functionalities and security features of the website, anonymously.
- **Advertisement Cookies:** These cookies are used to provide visitors with relevant ads and marketing campaigns. These cookies track visitors across websites and collect information to provide customized ads.
- **Analytics Cookies:** These cookies are used to understand how visitors interact with the website. These cookies help provide information on metrics and the number of visitors, bounce rate, traffic source, etc.
- **Functional Cookies:** The cookies help to perform certain functionalities like sharing the content of the website on social media platforms, collect feedbacks, and other third-party features.

Should you choose to browse our website without advertisement, analytics, or functional cookies then you can prevent cookies from being saved by disabling cookies from the website. Please note that it is possible that some features or services on our website may not fully function if cookies are disabled, as described above.

6. Links to Other Websites

This Notice applies to www.agendia.com and <https://knowyourbreastcancer.com/>.

For information about other Agendia websites, contact compliance@agendia.com. Our websites may contain links to other websites that are neither owned nor operated by Agendia. You should carefully review the privacy policies and practices of other websites, as We cannot control and are not responsible for privacy policies or practices of third-party websites that are not ours.

7. With Whom Do We Share Your Data?

In accordance with this Notice and to the extent permitted by law, We may use third parties to provide certain services necessary to manage Agendia websites or executing other Services.

We make use of the following third parties:

- Hospitals and medical care facilities to which We have an agreement.
- System service providers
- Tracking Technology providers
- Third party advisors
- Regulators
- Law enforcement
- Third parties that are relevant as part of an applicable merger and acquisition

Sub-Processors

Agendia may utilize sub-processors to assist in delivering our services. When third parties are given access to your personal data, We will take the required contractual, technical and organizational measures to ensure that your personal data are only processed to the extent that such processing is necessary. The third parties will only process your personal data in accordance with applicable law. In other cases, your personal data will not be supplied to third parties, except where required by law.

8. How Do We Secure Your Data?

We have taken adequate safeguards to ensure the confidentiality and security of your personal data. We have implemented appropriate technical, physical and organizational measures to protect personal data against accidental or unlawful destruction or accidental loss, damage, alteration, unauthorized disclosure or access as well as all other forms of unlawful processing (including, but not limited to, unnecessary collection) or further processing.

Information that you provide us with through this website is encrypted using industry standard secure sockets layer (SSL) technology. Your client account is also protected with certain user credentials (i.e., your user ID, as described in the terms of service). You are responsible for taking all reasonable steps to ensure that no unauthorized person has access to your client account or user ID. It is your sole responsibility to

authorize, monitor, and control access to and use of your user ID. Your personal data is processed and stored on controlled servers with restricted access.

Additional security measures that may apply depending on the systems may include:

- Technical security measures: vulnerability detection tools, encryption, logical access control, firewalls, regular software updates, multi-factor authentication and breach detection tools
- Organizational security measures: incident management plans, non-disclosure agreements, penetration tests, awareness and training, background check, acceptable use and password policies, business continuity and disaster recovery plans, vendor assessments and need-to-know restriction.

9. How Long Do We Retain Your Personal Data?

We will keep your personal data for as long as is needed to carry out the purposes We have described above, or as otherwise required by law. Generally, this means We will keep your personal data until the end of your relationship with us, plus a reasonable period after that where necessary to respond to any inquiries, deal with legal, tax, accounting, or administrative matters.

Where We have no continuing legitimate business need to process your personal data, We will either delete or anonymize it or, if this is not possible (for example, because your personal data has been stored in backup archives), then We will securely store your personal data and isolate it from any further processing until deletion is possible.

10. Your Privacy Rights

Subject to applicable laws and certain exceptions, you may have the following rights:

Right of Access

Request confirmation of whether we process your personal data and obtain a copy.

Right to Rectification

Request correction of inaccurate or incomplete personal data.

Right to Erasure

Request deletion of your personal data under certain circumstances.

Right to Restriction of Processing

Request that processing be limited in certain situations.

Right to Data Portability

Receive personal data in a structured, commonly used, machine-readable format.

Right to Object

Object to processing based on legitimate interests or direct marketing.

Right to Withdraw Consent

Where processing is based on consent, withdraw that consent at any time.

Rights Related to Automated Decision-Making

Request information regarding any automated decision-making that produces legal or similarly significant effects.

11. Additional Information Regarding Your Privacy Rights

Patients and Research Participants

In connection with its testing services, Agendia generally processes patient personal data on behalf of the healthcare provider, hospital, other healthcare organization, or research institution that orders or requests Agendia's services. In these circumstances, the healthcare provider or healthcare organization is typically the data controller, and Agendia acts as a data processor processing personal data in accordance with the controller's instructions.

Where Agendia acts as a processor, requests to exercise data subject rights are to be directed to the healthcare provider, hospital, other healthcare organization, or research institution responsible for determining the purposes and means of processing the patient's personal data. Agendia will assist controllers in responding to such requests in accordance with applicable law and contractual obligations.

Healthcare Providers and Other Business Contacts

In connection with Healthcare providers, laboratory professionals, researchers, and other business contacts, Agendia generally acts as a data controller. Where Agendia acts as a data controller, requests to exercise data subject rights are to be directed to Agendia's Compliance department.

Healthcare providers, laboratory professionals, researchers, and other business contacts may exercise applicable privacy rights under GDPR and other applicable data protection laws.

12. Exercising Rights

If you would like to exercise your privacy rights, please [download](#) our request form and submit to compliance@agendia.com.

13. Right to Lodge a Complaint

If you believe Agendia has processed your personal data unlawfully, you have the right to lodge a complaint with:

- Your local data protection authority
- Your local EU supervisory authority
- The UK Information Commissioner's Office (ICO)
- The Swiss Federal Data Protection and Information Commissioner (FDPIC)

You may also contact Agendia first, so we have an opportunity to address your concerns.

14. Contact Us

If you have any questions about this Notice or the practices of Agendia, please email us at compliance@agendia.com. You may also write to us at:

Attn: Chief Compliance Officer
Agendia, Inc.
22 Morgan
Irvine, CA 92618
888-321-2732

Changes to our Notice

If any material changes are made to this Notice, the revised Notice will be posted on Agendia's website with an updated "Effective" date. This Notice will be reviewed annually.